

Conditions of purchase

Prices

All prices on the website are given in €. Freight and packing will be added to these charges.

General sales information

When ordering from our website, www.CreatingAtmosphere.eu, we will confirm the purchase on an e-mail to the buyer, including the price on freight and packing, as an agreement between buyer and the company. An invoice with the final agreed upon price is e-mailed afterwards.

Conditions

CreatingAtmosphere.eu cannot accept responsibility for typing errors made by the customer, or for products that are subject to availability.

Payment

Payment should be effected according to agreement and terms on the invoice. Payment shall be made to by bank transfer to the bank account mentioned on the invoice.

Delivery

CreatingAtmosphere.eu uses a professional transporter for all shipments – ensuring the best price.

Delivery costs are based on the transporters rates, plus a small sum to cover packaging and handling.

We cannot be held responsible for items that are sold out by our suppliers or that require extended delivery schedules. We make every effort to fill orders immediately or according to agreement.

If you order multiple items at the same time from CreatingAtmosphere.eu, delivery time for each item will be specified. In the event of various times of delivery, you will be given the opportunity to choose between one or more shipments. In the event of substantially extended delivery times, you will be immediately informed and given the opportunity to cancel or alter your order.

Returns

All items have a 14-day right of return that is calculated from the day they are received. Should you change your mind about a purchase, simply return all the items ordered to the address below. The products must be in the same condition as when you received them. Used products cannot be returned. Any right of return is void if you use the product in such a way that lessens the sales value of the product.

Slitage.dk
Kragedalsvej 3
8740 Braedstrup
Denmark

In the event of returning a purchase, the price of the purchase will be credited to the account that was registered in connection with your purchase. Credit will be given as quickly as possible, after we have received the returned product(s) provided that they meet the conditions for right of return. Buyers are responsible for Freight charges to return items.

IMPORTANT! No right of return is provided for products that are produced or adapted to individual requirements, once production or adaptation has already begun. However, this is only the case when you have already agreed to CreatingAtmosphere.eu starting production or adaptation within the timeframe of your right to return.

Warranty

There is a two-year warranty provided in accordance with standard consumer law, which covers fabrication and material defects that are ascertained during normal use of the product. Damage to the product resulting from incorrect use, mistreatment, modifications or gross misuse by the user, are not covered by the warranty. CreatingAtmosphere.eu must be informed of defects that should be determined by a customary inspection of the product within a reasonable timeframe, if the product is to be replaced. Thereafter, the product can be returned for repair, to be replaced or, if agreed to, to be credited. In the case of replacement of a faulty product, CreatingAtmosphere.eu will pay associated shipping costs, as long as these are reasonable. In the case of defects or orders that fail to arrive etc., please contact either the headoffice:

Slitage.dk
Kragedalsvej 3
8740 Braedstrup
Denmark

Or

Your contry-agent

While not a requirement, handling is easier if all relevant information is included with the returned package; for example, a copy of the order confirmation, invoice or a copy of any previous correspondence, etc. We do require an approval number for all returned items.

Privacy

When you place an order with CreatingAtmosphere.eu, you provide us with your name, address, telephone number and e-mail address, so that we can send your products to you. All of the personal details that we register are strictly confidential. They will not be sold or shared with others.

General information about the company:

Company's legal name: **Slitage.dk**

Company No.: **28927967**

Company owner: **Susanne Brandi**

Date of establishing: **01. October 2005**

Webshop's name: **CreatingAtmosphere.eu**

Address:

Creating Atmosphere

c/o

Slitage.dk

Kragedalsvej 3

8740 Braedstrup

Denmark

Official e-mail address:

info@CreatingAtmosphere.eu

Official website:

www.CreatingAtmosphere.eu